

Covid 19 Update Meeting 29.04.20

(Via Video Conference)

Present: Andrena Duffin, Billy McClymont, Jim Corbett, Fiona Brown, Adrian Stephens, Colin Morrison, Moira Westland, John Maughan, Susan Campbell, Pam McColl, Norman Hickson, Ian Campbell, Susan Hawkes

In Attendance: Martin Brant, Moray Finch, Duncan Swinbanks, Mark Stephens, Jane Martin, Kirsty Renton

Martin Brant – Co-op Update

- Trying to encourage shoppers to only shop when needed, and to plan ahead.
- Shutting the shop for one hour helps volunteers to shop in peace and allows staff to restock shelves.
- This however needs to be a temporary measure.
- Guidance for social distancing changes on a daily basis, and so working practice is always under review.
- Delivery for Ross of Mull is collected on a Thursday and delivered on a Friday.
- Martin has requested a larger delivery this week and has secured a permanent delivery on a Thursday.
- Some products are able to be ring-fenced to ensure availability for the Ross of Mull.
- Though there was talk of a 7 day delivery service, the cancellation of Sunday sailings has made that impossible.
- They are now aiming for a 6 day delivery service.
- Queuing for co-op is always a lengthy process.
- It might be worth asking shoppers to update Facebook about numbers of shoppers in the queue, to try and minimise waiting times.

Julie Walker – Pharmacy Update

- It has been very difficult for volunteers to find houses when delivering prescriptions and so Adam has been drawing detailed maps for them to use which have been very effective.
- A.D thanked all staff at the pharmacy on behalf of community council.
- Delivery system has settled into a good routine and all people are getting medication in timely fashion.
- There are both afternoon and morning deliveries.
- An emergency driver is available if needed.
- Island wide capability to deliver anything required.

- Although there are still some difficulties with supplies, they are working as hard as they can to source everything that's needed.
- There is a Minor Ailments Service which supplies basic medical supplies for free. This system can be accessed via the phone. Payments for orders can also be done remotely via the phone.
- It might be worth trying to revive the 'What Three Words' system as this would have been very useful for deliveries.
- A.D suggested that this is something that can be taken up with the Oban and Lorne practice when they take over.
- A.D thanked all staff at the pharmacy for their hard work.

Morven Gibson – Ross of Mull update

- Co-op delivery has proven to be successful so far.
- Still unable to get slots booked for Tesco click and collect service which is posing a huge problem.
- Pennyghael Stores are receiving Breckenridge orders.
- Bunessan shop is well stocked and has an excellent queuing system.
- Shoppers are shopping for multiple people and items can be put aside if customer phones in advance.
- Prescriptions are being delivered by the Ross of Mull and Iona Community Transport.

Jane Martin – Iona Update

- Still unable to get co-op delivery to Iona
- Janice will try to assist with this so residents will still put in their orders in hope that this will get sorted out.
- Tesco have refused to ring-fence slots though the islands team are working on changing this.
- Couriers have reported that Tesco is working on an islands delivery service and are hoping to have this up and running within a few weeks.

Duncan Swinbanks – Mull T.V

- Through the volunteering system, it has become apparent that there are an abundance of IT specialists.

- Trying to now set up 'Mull T.V'.
- 'Mull T.V' has been officially registered and could be a permanent fixture.
- Once lockdown is over, the process of setting this up can be started.
- It will be available for the whole community.

Joe Reade – E-mail from anonymous member of community

- Member of community had contacted Joe anonymously to express concern for island being locked down for prolonged period of time.
- Concern for economy and community well-being if island completely shut down.
- Earmarked concerns will be discussed further by CC members.
- A.D suggested that MCM hold meeting to discuss progressive steps out of lockdown and returning the island to normality after lockdown.
- A.D further stated that MCM needs wider island representation.